

Report To: Cabinet

Date of Meeting: 16 December 2014

Lead Officer/Member: Alan Smith / Barbara Smith

Report Author: Nicola Kneale

Title: Corporate Plan Performance Report (Q2 2014-15)

1. What is the report about?

- 1.1. This paper presents an update on the delivery of the Corporate Plan 2012-17 at the end of quarter 2, 2014-15.

2. What is the reason for making this report?

- 2.1. The council needs to understand progress of its contribution to the delivery of the Corporate Plan outcomes. Regular reporting is an essential monitoring requirement of the Corporate Plan to ensure that the council exercises its duty to improve. Also included in this report are updates regarding our performance in relation to the Outcome Agreement, and the Project Register.

3. What are the Recommendations?

- 3.1. It is recommended that Members consider the report, and decide on any further action required to respond to any performance related issues highlighted within the report.

4. Report details

- 4.1 This performance report looks at the Corporate Plan 2012-17, the Corporate Project Register, and the Outcome Agreement 2013-16. It provides an evidence-based assessment of the current position on an exceptions basis i.e. those measures that are Red: Priority for Improvement, or where there is an issue with the data that needs to be raised.
- 4.2 A number of indicators and measures are highlighted as red within the report. This means they are identified as a “priority for improvement”. These areas are summarised in the Executive Summary of the actual report.
- 4.3 There are also a number of indicators, measures and activities that have no status. This is usually due to the fact that data is not yet available for the indicator in question, or the activity is not yet due to start. Again, the detail is contained within the report.
- 4.4 The Executive Summary of the report contains analysis of the key exceptions, on which it’s suggested attention is focused.
- 4.5 This performance report is in a different format than usual. This report has been generated from the new Verto Performance Management System. The

system has just been launched, and there are some minor issues in the report that will be dealt with during its next development phase, namely:

- Dates appear on the x-axis, rather than quarters;
- The status key is not consistent with our labels of Excellent, Good, Acceptable, and Priority for Improvement (although the colours are consistent).
- Some graphs are hard to view because the axis range is not appropriate to the measure and the values concerned are very narrow.

5. How does the decision contribute to the Corporate Priorities?

5.1. This report is about our progress in delivering the Corporate Plan, and performing well against the Outcome Agreement. Any decisions made should contribute to the successful delivery of our Corporate Priorities, and securing 100% of the Outcome Agreement grant.

6. What will it cost and how will it affect other services?

6.1. This report offers a retrospective examination of our performance in respect of the Corporate Plan at Q2 2014/15. Although there are no direct cost implications in relation to the recommendations in this report, we must bear in mind that the impact of budget cuts may have a detrimental effect on our performance against the Corporate Plan in future.

6.2. It should also be noted that the Outcome Agreement grant (worth approximately £1million) is awarded according to a score we achieve for performing in line with set targets across five themes. A loss of 3 points equates to a 25% reduction in grant awarded. A loss of 5 points equates to a 50% reduction. Therefore, achievement of our targets is important.

7. What are the main conclusions of the Equality Impact Assessment (EqIA) undertaken on the decision? The completed EqIA template should be attached as an appendix to the report.

7.1. An EqIA was undertaken on the Corporate Plan and presented to Council on 9th October 2012. No further assessment is required of this report because the recommendations in this report will not have a direct impact on staff or our communities. However, it should be noted that one of the areas highlighted as a "priority for improvement" (dropped kerbs) was identified as an activity because of the Equality Impact Assessment of the Corporate Plan. The status of this activity is therefore of particular concern from an equality perspective.

8. What consultations have been carried out with Scrutiny and others?

8.1. The information necessary to produce this report comes from services, and a draft of the report was discussed at a meeting of the Senior Leadership Team on 4 December 2014 prior to being circulated to Members. The report is also due to be discussed by the Performance Scrutiny Committee on 15 January 2015.

9. Chief Finance Officer Statement

9.1 Delivery of some of the Corporate Plan objectives relies upon significant capital investment. The Plan cannot be delivered unless the required cash and budget resources are earmarked for investment in school buildings, social care, roads, and the other priority areas. The financial risk of non-achievement of Outcome Agreement measures is noted, and the continued monitoring and review of these is essential.

10 What risks are there and is there anything we can do to reduce them?

10.1 There are no specific risks attached to this report. It is the role of our Corporate and Service Risk Registers to identify (and manage) the potential risk events which could lead to the council being unable to deliver its Corporate Plan, or meet its Outcome Agreement targets.

10. Power to make the Decision

10.1. Performance management and monitoring is a key element of the Wales Programme for Improvement, which is underpinned by the statutory requirements of the Local Government Act 1999 and the Local Government "Wales" Measure 2009.